

South London and Maudsley NHS Foundation Trust
Trust Headquarters, Maudsley Hospital
London
SE5 8AZ

T: 020 322 82435

Cllr Mark Williams
Chair, Southwark Council's Health, Adult Social Care,
Communities & Citizenship Scrutiny Sub Committee

Cllr Ed Davie
Chair, Health and Adult Services Scrutiny Sub Committee
London Borough of Lambeth

5th July 2012

Dear Cllr Williams and Cllr Davie

SLaM Consultation on changes to Psychological Therapy Services

Thank you for your letter 27th June 2012 and as requested I am replying by today on two of the issues that you thought it would be helpful to receive a progress report on at this stage. Our response is set out below.

A half day workshop was held with psychological therapy staff on 28th June 2012 to discuss the development of a service specification for the new teams. This work included identifying which therapies and modalities will be offered in the new teams. The workshop was attended by 30 staff and made some good progress. This work will continue.

Heads of Service have been identified for each of the three new teams (Lambeth, Southwark and Lewisham) who will lead the ongoing discussions with staff and ensure that clear communication is in place between therapy staff and the management team. The Heads of Service; who are senior therapists, as well as representatives from the service user advisory group, are members of the reconfiguration Project Board where decisions concerning the service model will be agreed.

Contact was made with the British Psychoanalytic Council and the UK Council for Psychotherapy on 23rd May 2012 requesting the opportunity to work with them on addressing concerns raised by some of our staff. Gary Fereday, Chief Executive of British Psychoanalytic Council replied on behalf of both organisations 25th June 2012, advising that they were meeting with a number of staff to discuss concerns and will contact us again very soon. We are keen to maintain good links with these and other professional organisations and to work closely with them in responding to staff concerns.

With reference to the second recommendation; we attach a document summarising the information we received during our additional period of stakeholder engagement in April and May 2012 (attached)

All stakeholders have asked for a reduction in the number of assessments and to for a less complicated journey through psychological therapy services. These improvements are central to the development of the new borough Therapy services as such, most stakeholders did not make any request for this model to be changed, but rather made suggestions about 'how' the service is delivered including how we communicate, how we engage and how therapists work collaboratively with patients in agreeing treatment and care.

These principals are being incorporated into the new service specifications and team operational policies, and will be central to the evaluation framework which we intend to develop between stakeholders and commissioners.

As also requested in your letter we will provide a progress report to the other areas of interest you raised in time for your September meeting.

With best wishes

Yours sincerely

A handwritten signature in black ink, appearing to read 'Zoe Reed', with a long, sweeping underline that extends to the right.

Zoe Reed
Executive Director Strategy and Business Development